



Raneem's Law Team Coordinator

Job Description & Person Specification

Job title:	Raneem's Law Team Coordinator
Responsible to:	One Front Door Service Manager
Contract:	12 months initially with possible extension
Hours:	22.5 hours a week (3 days a week over a variable working pattern Mon-Sun)
Grade/Salary:	£38,000 FTE (£22,800 actual salary)
Work location:	Bradford/Wakefield

Background:

Raneem's Law is a national initiative designed to strengthen the police response to domestic abuse by embedding independent domestic abuse specialists within police Customer Control Centres (CCCs).

The aim of the programme is to improve the quality, consistency and timeliness of police decision-making at the first point of contact, ensuring that risk is accurately identified, victims/survivors are effectively engaged and opportunities to safeguard and protect individuals are not missed.

The West Yorkshire pilot involves embedding a specialist domestic abuse service within CCCs, working in close partnership with West Yorkshire Police. The service plays a critical role in improving frontline responses to domestic abuse, enhancing victim safety and embedding trauma-informed, victim-centred practice within policing.

This role provides senior operational support within the Raneem's Law service across West Yorkshire CCCs and is central to ensuring consistent, high-quality delivery of the pilot on a day-to-day basis.

Job summary:

The Raneem's Law Team Coordinator is responsible for the overall coordination, operational management and delivery of the Raneem's Law Domestic Abuse Specialist service across West Yorkshire Police CCCs.



The postholder will provide leadership and line management to all Domestic Abuse Specialists, including Senior Specialists, ensuring consistent, high-quality service delivery across both CCC sites.

They will be responsible for ensuring that the service operates effectively at all times, including workforce planning, performance management and service improvement. A key aspect of the role is to ensure that the specialist input into police decision-making is effective, consistent and drives improved outcomes for victims of domestic abuse.

Working in close partnership with West Yorkshire Police, the postholder will lead on identifying learning, improving processes and supporting the continuous development and evaluation of the Raneem's Law pilot.

The role is based at Staying Put in Bradford, with regular travel required across both CCCs.

Main Duties and Responsibilities:

1. Provide overall operational leadership, coordination and management of the Raneem's Law Domestic Abuse Specialist service across West Yorkshire CCCs, ensuring a high quality and effective consultancy service focused on safety and risk/harm reduction.
2. Ensure sufficient staff capacity to meet service demands, including workforce planning and stepping in where necessary to cover gaps in delivery.
3. Provide operational advice, guidance and constructive challenge to police officers and staff, including reviewing domestic abuse risk assessments and raising concerns where appropriate.
4. Promote and embed best practice in communication, risk identification and survivor-centred policing within the CCC environment.
5. Lead and support the delivery of training, briefings and learning sessions for CCC staff and internal teams on domestic abuse, coercive control and Raneem's Law.
6. Line manage and supervise Domestic Abuse Specialists and Seniors, ensuring performance, wellbeing and professional development are supported.
7. Contribute to the continuous improvement of police control room processes, policies and responses to domestic abuse.
8. Support and contribute to the monitoring, evaluation and reporting of the pilot, including working with police to review outcomes and impact.
9. Participate in multi-agency work, building effective partnerships and contributing to meetings and joint initiatives.

Safeguarding, Quality Assurance & Professional Standards:

1. Ensure safeguarding concerns relating to adults, children and young people are consistently identified, recorded and escalated appropriately.
2. Maintain compliance with relevant legislation, safeguarding procedures, information governance and organisational policies, including GDPR and police systems.
3. Promote and embed trauma-informed, victim-centred and inclusive practice across all aspects of service delivery.



STAYING PUT

Raneem's Law West Yorkshire

Listening with care.

Acting with compassion.

4. Maintain strong working relationships with partner agencies to support effective safeguarding and appropriate referrals.
5. Ensure high professional standards across the service, including accurate and confidential record keeping, ethical decision-making and a commitment to equality, diversity and inclusion.

General duties:

1. Work shift patterns including evenings, weekends and unsociable hours as required.
2. Contribute to the OOH 'on call' rota Mon-Fri from 6pm-1am
3. Participate in supervision, appraisal, training and continuous professional development.
4. Attend relevant internal and multi-agency meetings as required.
5. Maintain professional standards and resilience in a live policing environment.
6. Undertake any other duties appropriate to the role and grade.

Person Specification

Whilst having any or all of these skillsets below are advantageous to the role, we recognise that many candidates may not possess all of them and welcome applications from people with suitable transferable skills.

A = Application Form I = Interview

KNOWLEDGE AND QUALIFICATIONS:

1	Have a recognised domestic abuse qualification or experience of working in a relevant field	A
2	Proven experience in delivering projects on time, within budget, and to the required quality standards	A/I
3	A good understanding of violence against women and girls with a particular focus on the dynamics of domestic abuse and its impact on children, families, and communities	A/I
4	Knowledge of safeguarding practice, procedures and legislation	A/I
5	Knowledge of the range of statutory and voluntary agencies with which victims and children may come into contact when experiencing domestic abuse including local specialist services	A/I
6	Knowledge of current civil and criminal law enforcement and practice in relation to domestic abuse	A/I

EXPERIENCE

1	Experience of working with individuals affected by domestic abuse, including those with complex needs, and undertaking risk and needs assessments and safety planning	A/I
2	Experience of managing or coordinating services or projects and contributing to service quality, performance or improvement	A/i
3	Experience of multi-agency working, including knowledge of MARAC processes and partnership working with police or criminal justice agencies	A/I
4	Experience of supporting, supervising or developing others	A

SKILLS

1	Strong communication and interpersonal skills, with the ability to influence, challenge and build effective working relationships across agencies	A/I
2	Ability to assess risk, analyse complex information and make sound professional decisions in high-pressure situations	A/I
3	Effective organisational skills, with the ability to manage competing priorities and respond flexibly to changing demands	A/I



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4	Ability to lead, support and develop others, including through coaching, feedback and supervision	A/I
5	Ability to use data and information to monitor performance, support evaluation and produce reports	A/I
6	Confidence in delivering training, presentations and briefings to a range of audiences	A/I

GENERAL

1	Commitment to safeguarding, confidentiality, equality, diversity and inclusion, and maintaining high professional standards, including an understanding of the feminist perspective on how gender, social, economic, race, cultural, linguistic, religious and sexual orientation issues may impact on people's lives	A
2	Ability to maintain resilience, professional boundaries and sound judgement in a high-pressure environment	A
3	Willingness to work flexibly, including evenings, weekends and unsociable hours, and to engage in continuous professional development to maintain up-to-date best practice	A/I
4	Full UK driving licence and access to a vehicle for business use	A/I

Due to the nature of this role, you will be required to undergo enhanced police vetting