



Join  
our  
team!



**STAYING PUT**  
Domestic & Sexual Abuse Support Services

Domestic Abuse Support  
Worker (Accommodation)

WE LISTEN  
WE BELIEVE  
WE ACT

# About Staying Put

## Introduction from our Chief Executive



Staying Put has been transforming lives for over 24 years, rebuilding families and providing vital support to those affected by domestic abuse and sexual violence. From our humble beginnings, we have grown into one of the most respected and specialised service providers in the North of England.

As part of Bradford Survive & Thrive, alongside Family Action and WomenCentre, we place survivors at the heart of everything we do. Our innovative, trauma-informed services primarily support women and children across the Bradford district and more recently across West Yorkshire.

We are committed to continuously improving the survivor experience, ensuring that everyone accessing our services feels safe, supported, and empowered. This is made possible by our fantastic, dedicated staff team and an organisational culture driven by passion, care and excellence both for the people we serve and for our colleagues.

### Our ethos

We proudly adopt a feminist approach to our work. We acknowledge that women and girls face discrimination due to their gender, and we reject the ideology that women are worth less than men

## Our Vision

Our vision is to live in a world free from domestic abuse and sexual violence, to be the change and inspire others to follow our example

## Our Mission

Our mission is to lead the way in quality service provision to victims of domestic abuse and sexual violence, to remove the barriers that prevent people from speaking out and seeking help. We listen to the voices of survivors, believe in them and act to protect them.



# Accommodation Team

Covering 4 refuges and a portfolio of dispersed properties across Bradford and Keighley, the Accommodation Team comprises of IDVAs, DA Support Workers, Children's Support Workers, a Mental Health Advocate and ICT Skills Trainer.

Our team deliver tailored, trauma-informed support to residents, focussing on safety, wellbeing and independence. By co-creating risk management, safety plans and support packages, we safeguard families while promoting empowerment. Using a whole family approach, we ensure children and young people are supported and heard.

## Our year in figures- Accommodation

(2024-25)



**386**

Total referrals to the accommodation service



**141**

Adults and children supported across accommodation services



**91%**

Of clients were better able to manage their mental health



**94%**

Average occupancy



**94%**

said coming to the service had made a positive difference to their lives



**68**

Number of adults that moved on from the service. Of these:



**12**

moved on from refuge into our dispersed as a step towards independent living

# Community Team

## Our year in figures- Community team

(2024-25)



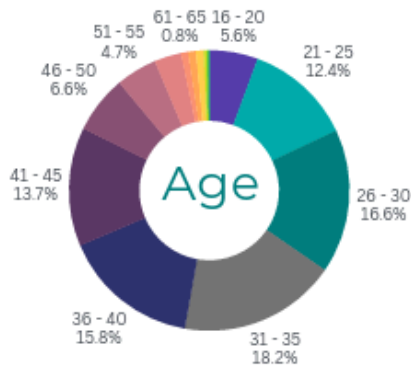
**3,202**

Individual referrals into  
Community Services  
Teams

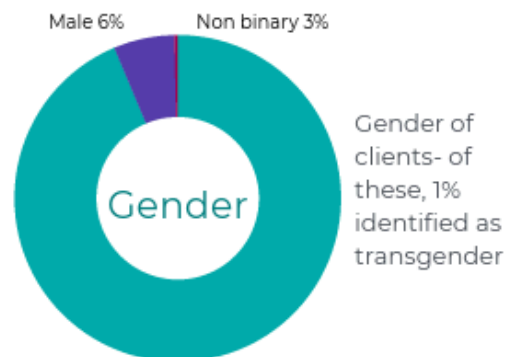


**6,721**

Total IDVA/ISVA support hours.



Age of clients



Gender of clients- of these, 1% identified as transgender

Female 93.7%



**2,019**

Clients receiving IDVA/ISVA support



**1,183**

Onward referrals, signposting, advice, and guidance provided to both survivors and professionals

Our community team supports victims and survivors, across diverse communities, at all risk levels. With a team of qualified IDVAs, ISVAs, DA Support Workers & specialist practitioners we offer support and safety planning through a holistic pathway to help individuals manage their situation from crisis to recovery.

In addition, we have a dedicated Early Intervention and Prevention team. This team works across various settings, including in education establishments post Key Stage 4 to raise awareness, knowledge and understanding of violence against women and girls, and offers groupwork to women of all ages to empower them to move forward after experiencing domestic abuse.

# Our Frontline Services

## One Front Door

One Front Door (OFD) is our helpline service that provides a free, confidential gateway to domestic abuse support across Bradford. Available by phone and live web chat, it connects callers to our dedicated team of DA Support Workers, who can offer the right services, quickly and safely, by making the necessary referrals and taking someone from crisis to safety.

### Our year in figures- OFD (2024-25)



**18,595**

Total enquiries through our One Front Door



**6,913**

Referrals to our service



**99%**

Positive feedback from clients



**462**

Webchat enquires



Delivered by WomenCentre, Staying Put and Family Action

# Survive and Thrive - Together we provide



A single point of contact through our One Front Door helpline



Outreach support



Temporary, safe supported accommodation



Group work and counselling



Practical support to stay safe at home and target hardening



Work with families to strengthen their relationships



Work with children to reduce symptoms of trauma



Work with service users and professionals to help them understand the impact of domestic abuse



# About the role

The role of Domestic Abuse Support Worker (DASW) in our refuges, provides one to one support within a safe, temporary supported accommodation setting for individuals and families fleeing domestic abuse.

Working closely with a range of partner agencies to meet the varying needs of clients, this role will offer support in a trauma informed way and cover all aspects of safeguarding and support planning.

The role involves supporting clients to feel settled, helping them understand the support available to them, both practically and emotionally as well as helping them understand their rights and options engaging with the criminal and civil justice systems.

The role aims to ensure that the goals for the individual are achieved and that clients exit the service with reduced risk, feeling empowered and more confident.

Full-time 37.5hrs per week, Monday to Friday 9am to 5pm, based across 2 refuges in Bradford. Fixed term until March 2027 initially.

We will consider job share for this post.

# About you

Our ideal candidate will have a passion for, and experience of, helping vulnerable people, especially those with complex needs. You will need to have a sound understanding and working knowledge of safeguarding and MARAC processes and up-to-date knowledge of housing, welfare rights and civil/criminal proceedings.

We are looking for someone who has the passion and drive to help people gain confidence in their daily lives and feel empowered and a friendly, approachable nature.

Our ideal candidate will have excellent written and verbal communication skills and be empathic and non-judgemental in their approach.

We need someone who can respond to crisis situations within a fast-paced service and make effective and safe decisions.

This role involves working with the wider team and partner agencies so our ideal candidate will have the ability to liaise with colleagues and build effective working relationships.

We are looking for candidates who are able to work with initiative, have a high level of self motivation with a "can-do" attitude but who can recognise, work with and develop the strengths within a team.

**Women only – \*\* Due to the nature of the work, we can only accept applications from women under schedule 9 (part 1) of the Equality Act 2010\*\***

We offer a competitive salary of £ 27,554 - £28,735 per annum & an extensive benefits package.

## **Staying Put is a great place to work with attractive benefits;**

- 30 days annual leave, plus 8 bank holidays (pro rata)
- Extra day's leave for birthday
- Employee Assistance Programme
- Enhanced maternity pay after 1 year
- Annual staff survey
- Workplace pension
- Death-in-service benefit (2x annual salary)
- Healthcare plan after probation
- Employee discount & wellbeing platform
- Financial wellbeing benefit with access to financial coaches
- Being part of a friendly, supportive team
- We work with Mindful Work Practices
- Free on-site parking at most sites
- Welfare and wellbeing policies, with a commitment to positive mental health
- Being part of an inclusive & diverse organisation
- Clinical supervision with external providers
- Training and development opportunities

**Be part of an organisation that makes a difference every day. Join us on our mission to hear the voices of survivors, believe in them and act to protect them.**

What we  
offer

Don't just take our word for it....

## 2025 Employee Survey Headline Results

89% feel encouraged to prioritise their wellbeing at work

89% would recommend Staying Put as an employer to their friends & family

87% feel their job expectations are clear and realistic

87% feel leaders & managers provide the appropriate support needed

84% feel recognised and appreciated

84% feel valued as an employee

83% feel supported in their professional growth

What our  
staff say



# Employee Wellbeing

Staying Put are proud to be members of the **Employers Domestic Abuse Covenant (EDAC)**. This is a pledge by businesses to support women affected by abuse to enter or re-enter the workplace.

Employers are invited to sign the covenant and identify opportunities within their businesses for women seeking sustainable employment opportunities.



“Many people who leave abusive relationships face an uncertain financial future and as an understanding, compassionate and supportive employer, we can further assist survivors to gain their independence through employment so that they can rebuild their lives and live safely.” Yasmin Khan, Staying Put CEO.

We often find that candidates have lived experience and want to use what they have gone through to “give back”. We support colleagues by offering line manager support, regular supervision, external clinical supervision, peer support, an Employee Assistance Programme and a financial wellbeing benefit.

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We are committed to ensuring positive mental health whilst at work and take our duty of care towards our employees seriously. Staying Put have signed up to the Mental Health at Work Commitment so have pledged to achieving better mental health outcomes and longer-term positive impacts on our employee’s wellbeing.

We want everyone who works here to feel they can be open about maintaining positive mental wellbeing or can ask for support if they need it.



# How to Apply

Staying Put are proud to provide vital services and support to adults, children and young people of Bradford who are survivors of domestic abuse and sexual violence. Our team of committed and dedicated colleagues work with passion and integrity to deliver a holistic package of integrated support in our fast-changing environment.

**We help people have better lives - and you can too.**

For the full job description and how to apply for this exciting opportunity please visit our website <https://stayingput.org.uk/about-us/work-for-us/>

For an informal chat about the role please contact Shazana Rasib at [shazana@stayingput.org.uk](mailto:shazana@stayingput.org.uk)

**Closing date:** 12 noon Thursday 21<sup>st</sup> May 2026

**Interviews:** W/c 1<sup>st</sup> June 2026

We may arrange interviews as we receive applications so may close the vacancy sooner if a successful candidate is found.

## **Volunteering**

If after reading this pack you feel that you would like to gain experience working with survivors, to help in applying for roles in the future, we do offer volunteering opportunities. If this is something you are interested in please email Claire, our Volunteer Co-ordinator at [Claire.percy@stayingput.org.uk](mailto:Claire.percy@stayingput.org.uk) with your details.